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From: [REDACTED]
Sent: Wednesday 12 June 2024 14:34
To: Licensing Policy
Cc: Environmental Health; Planning Enforcement
Subject: Licensing Act 2003 - Variation - The Luxe
Attachments: The Luxe variation app.pdf; The Luxe current PL.pdf

Dear Licensing,

Licensing Act 2003 - Variation : Premise Licence LN/000007566
The Luxe, 6 Lion and Lamb Yard, Farnham

Thank you for the consultation on the above Variation Application. I am writing to **Object** to the application on the grounds of licensing objective **prevention of public nuisance**.

Environmental Health have been investigating complaints of noise and odour since the premises opened. It must be acknowledged that the applicant has been cooperative with our investigation and has introduced a number of mitigation measures, such as a noise limiter and acoustic curtains, to help reduce noise and this is appreciated. There remains, however, the following concerns which form the basis for this objection –

- Evidence to demonstrate compliance with planning permission WA/2022/01194 in relation to approved noise and odour mitigation measures in the kitchen extraction system has yet to be provided. Extended operating hours could exacerbate any issues here
- The noise and management controls introduced following our complaint investigation have only recently been implemented and it is too early to say whether these have fully addressed the noise issues from amplified music and patrons
- Noise complaints can increase during warmer weather with more customers lingering outside premises and neighbours having their windows open. As the premises have only been open for 6 months, it has not yet been demonstrated that the measures introduced are suitable and sufficient to protect against public nuisance during the summer months

Regards,

[REDACTED]
Senior Environmental Health Officer – Environmental Protection
Waverley Borough Council, The Bury, Godalming, Surrey, GU7 1HR

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